

# TIER SYSTEM

## WHAT IS A TIER?

A tier is a level that every young carer is given dependent on how much support is needed. Young carers will be given tier 1, 2 or 3 when they become part of the project. The amount of support and activities that are offered will depend on what tier they are in. Not everyone who is part of the project will be offered all of the activities.

## WHY USE TIERS?

The number of young cares that are part of the project is always growing. We have had to look at ways to still provide a quality service but ensure that we are there for young carers when they need it the most. To be part of the project, a young carer has to be significantly affected by caring which means we have to be sure that our resources (time, money etc.) is being used on those that need it most. By using tiers it means the young carers that are doing well at school, at home and socially will be given the least amount of support because we are not needed as much, however, more support it can then be offered to those that need it.

## WHAT SUPPORT IS ON OFFER?

The support young carers are offered will depend on what tier they're in. The support offered will vary from person to person, but can include one-to-ones in and out of school/college, time outs, workshops, holiday activities, short residential holidays, support at meetings, information and signposting to other relevant services.

## WHO WILL DECIDE THE TIER AND HOW DO YOUNG CARERS KNOW WHAT TIER THEY ARE IN?

The worker will write to the young carer and their parents and let them know what tier they are in.

## WILL YOUNG CARERS ALWAYS BE IN THE SAME TIER?

No, not necessarily. The level of support will be different for each young carer and it can change at any time if it is felt that more or less support is needed.

## WHAT SUPPORT DOES EACH TIER GET?

**Tier 1** - Will receive the most support in various ways.

**Tier 2** - Is the middle tier and young carers will receive invites to activities, but will not receive as much support as tier 1.

**Tier 3** - Will receive the least amount of support because it is felt that it is not needed as much as other young carers.

TIER	1	2	3
<b>Support offered to everyone</b>	<ul style="list-style-type: none"> <li>▪ Time outs or older evenings once a month</li> <li>▪ Telephone support</li> <li>▪ Regular magazine</li> <li>▪ Attend meetings with the young carer when needed</li> </ul>		
<b>Specific support for your Tier</b>	<ul style="list-style-type: none"> <li>▪ One-to-one support</li> <li>▪ Activities in all holidays</li> <li>▪ Residential breaks when available</li> <li>▪ Workshops</li> <li>▪ Christmas activity</li> </ul>	<ul style="list-style-type: none"> <li>▪ One-to-one support when needed</li> <li>▪ Invite to activities in Easter &amp; Summer holidays</li> <li>▪ Workshops</li> <li>▪ Christmas activity</li> </ul>	<ul style="list-style-type: none"> <li>▪ Workshops</li> <li>▪ Christmas activity</li> </ul>